

# Considerate Constructors Scheme

## Monitor's Site Report



<b>Project name</b>	Senate Business Park		
<b>Contractor name</b>	Eric Wright Construction Ltd		
<b>Onsite contact(s)</b>	Mark Walker / Matthew Evans / Scott Chapman		
<b>Site ID number</b>	99311	<b>Visit no.</b>	1
		<b>Visit date</b>	01/12/2016

### Site description, context and location

The site is located in an area previously used as allotments and is on an industrial estate on the outskirts of Liverpool close to the motorway network. The works involve the construction of a 200,000 square metres mainly single storey unit with a two-storey area for offices. There is an external concrete apron for goods vehicles along with some car parking.

Checklist section	Category score		Score descriptor
1. Care about <b>Appearance</b>	6	/10	1 Gross Failure
2. Respect the <b>Community</b>	7	/10	2 Failure
3. Protect the <b>Environment</b>	7	/10	3 Major non compliance
4. Secure everyone's <b>Safety</b>	8	/10	4 Minor non compliance
5. Value their <b>Workforce</b>	7	/10	5 Compliance
<b>Total score</b>	<b>35</b>	<b>/50</b>	6 Good
			7 Very Good
			8 Excellent
			9 Exceptional
			10 Innovative

For more information on score descriptors, see 'Site Scoring Explained' or visit [www.ccscheme.org.uk](http://www.ccscheme.org.uk)

### Executive summary

The overall impression of the site was good however there were brambles growing out onto the pavement. The office facilities were excellent and well organised material storage and distribution on site. The approaches were clean tidy although there was some mud on the road. Security on the gate provided information regarding directions and parking. Offsite workwear could be better addressed. Limited use of social media

There is a community action plan and information and community activities were excellent. There was a corporate and social responsibility policy. CCS champion appointed. No evidence of feedback questionnaire. CCS details not contained in newsletter and more could be done to promote courtesy, consideration and respect

The environmental section was very good but environmental issues currently not well promoted with the public. Energy usage monitored but no targets and no evidence of carbon offsetting.

The safety aspect was excellent with robust systems in place. There is good planning ahead along with daily safety briefings. Information availability was very good along with excellent control measures. Cycle safety issues, work force consultation measures are in place. The recording of visitor's medical conditions could be considered

Fair treatment and support issues could be further developed. Mark and his team operates an open-door policy. There was an occupational health information and occupational health monitoring but no evidence this is being carried out by sub-contractors. There was no evidence of a quiet are being promoted and no laundry facilities available. Literacy and numeracy issues along with worker fatigue and winter working could be reviewed

My thanks to Mark for his hospitality and it was a pleasure to see the considerable effort they have made in preparing for the visit. Overall a very good site and I look forward to my second visit.

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## Monitor's Site Report - Detailed summary of findings



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<b>1. Care about Appearance</b>	<b>6</b>	<b>/10</b>
<p>The approach to the site was well signed with security on the gate with all visitors signed and the overall appearance of the site was very good. There was no evidence of graffiti. The perimeter of the site is inspected on a daily basis and was clean and tidy with no signs of litter. <b>The frontage of the site was overgrown with brambles spreading onto the footpath.</b> Work force generally well presented having clean branded work wear <b>however the issue of offsite work wear could be addressed</b> more fully. Roads and access were clean and the site was clean and tidy with well organised storage areas. Pedestrian routes were clearly marked and work area is clearly segregated from traffic areas. Skips were covered when not in use. Plant &amp; vehicles were clean and well presented. The workforce is encouraged to keep facilities clean and this is addressed at induction, toolbox talks and during daily briefings. <b>There was no provision for E Smokers.</b> The company signage and stationary portrayed a clear "brand" image in line with the company manual. There are designated smoking shelters screened from view and smoking is prohibited on site. There is currently <b>limited use of social media.</b></p>		
<b>2. Respect the Community</b>	<b>7</b>	<b>/10</b>
<p>The site is adjoining many commercial properties and these are advised of the works by newsletter which is regularly updated CCS posters clearly displayed. <b>No evidence of a feedback questionnaire being used.</b> CCS requirements are covered in the induction and there is a CCS Champion well promoted. There has been some excellent work with Sefton along with work in the local community and contributions to a South Sefton Food Bank. Car parking is provided opposite the site. Details of <b>CCS scheme contact details are not included in letter drop.</b> Company contact details are clearly shown. Working hours are restricted to limit disruptive work. Deliveries are off loaded within the site boundary. <b>More could be done to promote consideration courtesy and respect.</b> Mark and the site team are very familiar with CCS requirements and are encouraged by senior management to promote the scheme. The Company supports local shops and businesses and have charity events for the site with excellent support from subcontractors. The site has made a number of goodwill gestures. There was a corporate and social responsibility policy and action plan. Access is suitable for people of all abilities with dedicated disabled toilets. Labour and suppliers contribute to the local economy and career advice and assistance in gaining qualifications is actively promoted by the team. 24/7 contact information was on public display</p>		
<b>3. Protect the Environment</b>	<b>7</b>	<b>/10</b>
<p>There was hard standing for vehicles arriving on site but <b>some sign of contamination of the roads.</b> Feedback regarding waste recycling is provided by waste management company. Environmental issues are included in induction. Diesel tank is bunded with spill kit available. The accommodation is purpose built and energy efficient having PIR's installed along with thermostatic heating controls and percussion taps. There is a sustainability policy clearly displayed. There is a company environmental policy displayed and signed by the director. There has been an initial assessment and an environmental impact plan produced. There was a <b>no evidence of an environmental board on public display.</b> Hazardous materials are disposed of in designated containers clearly marked. There is a comprehensive green travel plan but <b>cycle storage was not well promoted.</b> Support is given to local environment groups. Energy usage is regularly monitored and carbon footprint is calculated but <b>no targets. Currently no carbon offsetting measures.</b></p>		
<b>4. Secure everyone's Safety</b>	<b>8</b>	<b>/10</b>
<p>Method statement and risk assessments are in place for all activities. Safety signage is good and there is a site-specific induction. Site access is good and all visitors' sign in and are escorted and CSCS details recorded. Site safety plan is in place and this is regularly reviewed by Mark and the on-site Health and Safety team. RAMS are reviewed on a regular basis and if activities change. There are regular site safety meetings with sub-contractors' supervisors along with work force consultation. <b>Visitors medical conditions are not recorded.</b> Accidents are recorded and trends analysed. Traffic management plan is in place which could be expanded with routes and crossing points clearly identified. There is full time security and emergency contact numbers are clearly displayed. There are designated banksmen and daily hazard board. Tool box talks are carried out and feedback is obtained from the site operatives. Details of the nearest A &amp; E department are prominently displayed. Operatives medical conditions are noted at induction and trained first aiders on site are identified. Measures are in place in respect to cycle safety in line with FORS/CLOCS code of practices relating to the safe delivery of materials. First aid boxes are located in the site offices, the use of cameras, radios and MP3 players are not permitted on site. There was <b>no defibrillator on site.</b> The site has a drugs and alcohol policy in place</p>		
<b>5. Value their Workforce</b>	<b>7</b>	<b>/10</b>
<p>Equal opportunities policy is in place. <b>Fair treatment respect and support could be better promoted.</b> Welfare facilities are available for both males and females and access is available for mobility impaired. These are clean and tidy and regularly inspected with checklist on display. There is occupational health guidance available for operatives along with information relating to diet and lifestyle. There are drying room and showers and lockers are available but <b>no designate quite area promoted.</b> Mark operates an open-door policy. There was <b>no evidence of occupational health monitoring by sub-contractors.</b> The site offers opportunity for apprenticeships and actively seeks to employ local labour along with providing excellent careers advice and development plans. The site provides <b>no information on numeracy and literacy courses.</b> There was a suggestions box and opportunity for feedback from site operatives on a regular basis. Checks are made in respect to illegal workers and separate changing rooms are available along with Wi Fi <b>but no laundry facilities.</b> The site has an e learning programme. Financial advice and counselling services are available with contributions Best Practice Hub. There are reward and benefits scheme for operatives. <b>More could be done to address worker fatigue and winter working issues.</b></p>		
<b>Overall score</b>	<b>35</b>	<b>/50</b>

The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.